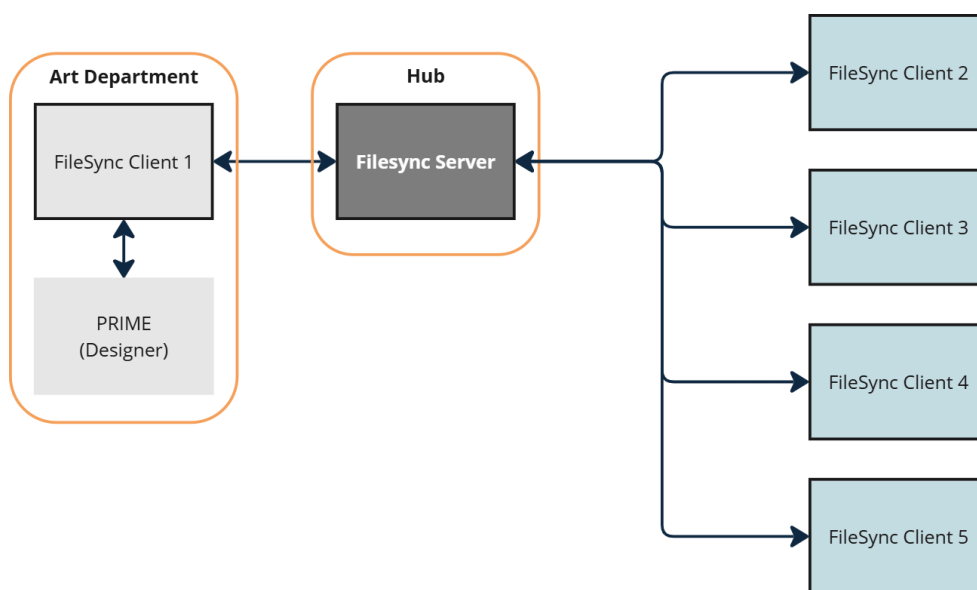


FileSync 5.5 Standalone Upgrade Process

This document explains the best practice when upgrading standalone FileSync (FS) from one version to another. It is intended for system administrators. Standalone refers to FileSync as a product installed without CAMIO.

Example FileSync Standalone configuration



One-time upgrade

The best way to upgrade FileSync is to suspend operations and upgrade the server and all clients, then resume operations. This ensures that all versions of FileSync Server and Clients are always running the same version

Incremental upgrade

If all operations of FileSync cannot be suspended while the upgrade is running then an incremental upgrade process should be followed. This is where the FS Server is upgraded and

Steps for incremental upgrade

If following the one-time upgrade process, apply all steps across all clients at the same time.

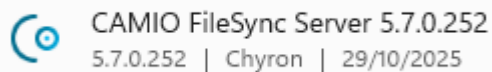
Freeze configuration

During the upgrade process, do not change any settings in the FS Server. No new folders, aliases etc. individual files updates are fine.

Upgrade the FS Server

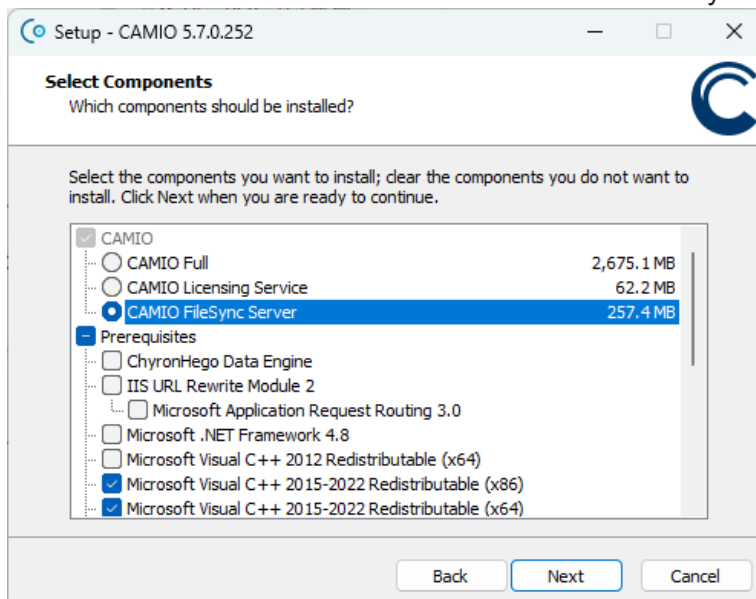
Uninstall the FS server (Server) or Hubdrive server if upgrading from a version that has the old Hubrive naming

Look for FileSync Server in the installed apps



Install FS Server - new version.

Run the CAMIO installer and choose the CAMIO FileSync Server option



Or use the standalone FileSync Server installer (which has SQL DB options)

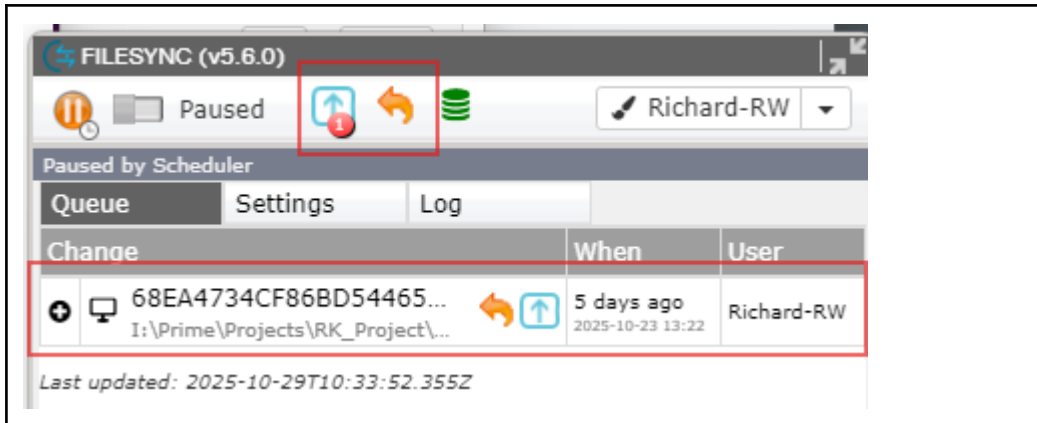
Check the configuration of FS Server - open hostname:4301 in a browser

Restart the FS Client app - unpause the toggle

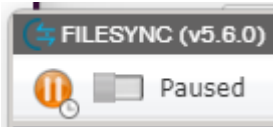
Uninstall the FS client (PC or local machine)

These are the best practice steps. If FileSync is interrupted while syncing and upgraded then some files may need to be re-sync'd but generally, FS should recover OK

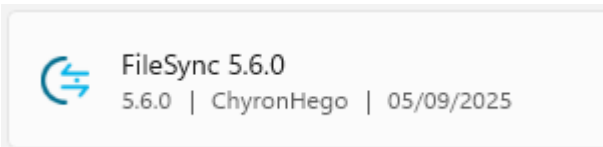
Complete all outstanding sync operations



On the FS client app pause syncing using the FS client Pause toggle



If the FS Client has not already had sync operations completed and been paused then
Uninstall the FS Client app



Install the FS Client app - new version
Check the configuration of the FS Client app and resume syncing

Repeat for all FS Clients

Unfreeze configuration

You may now continue with normal operations

Timing

- To upgrade the FS server should take between 15-30 minutes
- To upgrade a single FS client should take around 5 minutes

Roll back procedure

If at any point there is a problem following the upgrade process, the new version of the FS Server and Clients should be uninstalled and the previous version installed

Notes

- The benefit of the upgrade may not be realised until all clients are upgraded